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# 1 INTRODUCTION

iTAX or Integrated Taxation Management System is an integrated software composed of several modules that individually accommodate the procedures that signify each of the local government offices.

iTAX provides a Property Rate Module for the use by the LGA for registering properties and collecting Property Rate using this information.

## 2 OVERVIEW

What are Rateable Properties? Rateable Properties mean all buildings within the jurisdiction of an authority which are in actual occupation and all improvements on, in or under any such buildings. These Rateable Properties are subject to appraisal and assessment. The assessors assigned are responsible to gather information and secure accuracy of valuation of assessed value of the property. The information gathered during the ocular inspection will be entered into the Property Rate prescribed forms.

Property Rate is a module in the **iTAX** software which is a computerized version of the processes and transactions related to each local rateable property. It is linked to other modules in the **iTAX** software which enables it to use the functions that handle the Taxpayer data, account, payments, enforcements, and reports.

The Property Rate module provides the functionalities that allow the LGA or the user to process transactions regarding the Property Rate. Procedures such as Property Assessment, Adjustment Factor for buildings and General Revision for rateable property can be coursed in this module.

This module is also capable of processing other property transactions such as reassessment, consolidation, subdivision and transfer of ownership. Other functions include analysis of estimated income from Property Rate and comparison of properties.

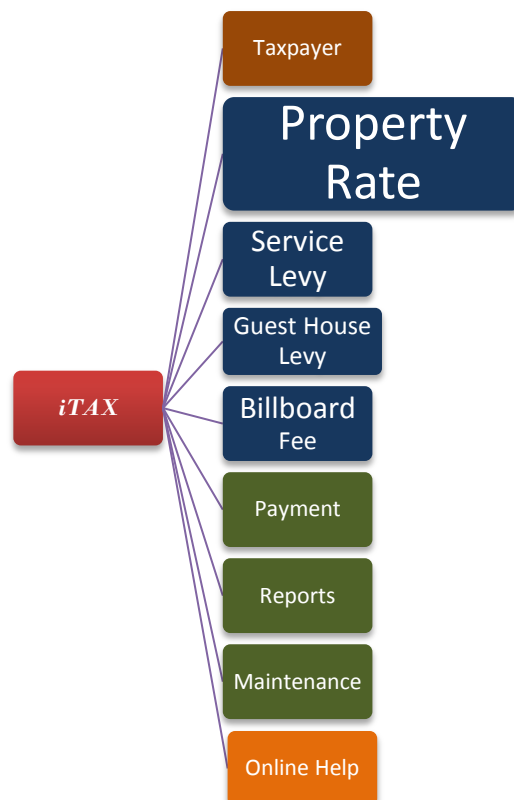


Figure 1 – Property Rate

Figure 1 shows that the primary focus of this manual is on Property Rate. Secondly, it focuses on other modules such as Taxpayer, Payment, Reports and Maintenance. Online Help is additional function in the software where you can seek help from Internet.

The tables below summarize features, transactions and reports associated with the Property Rate module.

*Table 1 Maintenance of Property Records*

<b>FEATURES</b>	
	<ol style="list-style-type: none"> <li>1. Record all data items on property data sheet</li> <li>2. Allow for unlimited number of floors in buildings</li> <li>3. Allow for recording unlimited buildings</li> <li>4. Identify taxable/exempt property</li> <li>5. Property records can be accessed by PRN, TIN or owner's name</li> <li>6. Reference tables can be updated by users</li> </ol>
<b>TRANSACTIONS</b>	
	<ol style="list-style-type: none"> <li>1. Create, edit and delete a property record</li> <li>2. Process changes or transfers of ownership</li> <li>3. Process assessment/reassessment</li> <li>4. Process reclassifications</li> <li>5. Process change in property location</li> </ol>
<b>REPORTS/DISPLAYS</b>	
	<ol style="list-style-type: none"> <li>1. List of Assessed Properties</li> <li>2. Property Rate declaration</li> <li>3. Property Rate due bill</li> <li>4. General Abstract of collections</li> <li>5. Collection Report</li> </ol>

*Table 2 Determination of General Revision Schedules*

<b>FEATURES</b>	
	<ol style="list-style-type: none"> <li>1. Record details of building and other improvements</li> <li>2. Determine depreciation rates for buildings</li> <li>3. Perform General Revision of Assessments</li> <li>4. Recognize the effect of General Revision</li> </ol>
<b>TRANSACTIONS</b>	
	<ol style="list-style-type: none"> <li>1. Create and edit property information</li> <li>2. Create and edit building information</li> <li>3. Create, edit and delete details of extras/additional items for buildings</li> <li>4. Create, edit and delete property valuations</li> </ol>

*Table 3 Computation of Property Rate and Generation of Notices*

<b>FEATURES</b>	
	<ol style="list-style-type: none"> <li>1. Compute Property Rate based on a general revision taking into account property use, assessment level and taxability</li> <li>2. Compute Property Rate following reassessment for a property</li> <li>3. Compute Property Rate for an individual property</li> <li>4. Compute Property Rate for all properties owned by a taxpayer</li> <li>5. Compute penalties/interests</li> <li>6. Identify records with delinquencies</li> <li>7. Auto-compute delinquent tax</li> <li>8. Recognize properties exempt from tax</li> </ol>
<b>ANALYSIS TOOLS</b>	
- for estimating revenue from Property Rate	<ol style="list-style-type: none"> <li>1. Estimate revenue of changes to assessment levels</li> <li>2. Estimate revenue of changes to tax rates</li> </ol>

*Table 4 Computation of Taxes and Miscellaneous Payments*

<b>FEATURES</b>	
	<ol style="list-style-type: none"> <li>1. Tax Collection function</li> <li>2. Compute interest penalty on property rates</li> <li>3. Accept various modes of payments, i.e. cash, cheque and cash &amp; cheque</li> <li>4. Issue a receipt for Property Rate payment</li> <li>5. Accept full, partial and advance payments</li> </ol>
<b>REPORTS required by the LGA</b>	
	<ol style="list-style-type: none"> <li>1. Property Rate Collection Report by Property Classification</li> <li>2. Property Rate Account Register</li> <li>3. List of Assessed Properties with their last payments</li> <li>4. Property Rate Abstract of Collection</li> <li>5. Property Rate Summary of Collections</li> </ol>

### 3 PROPERTY RATE

Rateable Properties mean all buildings within the jurisdiction of an authority which are in actual occupation and all improvements on, in or under any such buildings. The assessors assigned are in charge of the appraisal and assessment of all properties within each LGA. The data gathered during the ocular inspection will be entered into the Property Rate prescribed forms which will be explained thoroughly in the course of this manual.

#### 3.1 Property Datasheet

To access the Property Datasheet window go to the PROPERTY RATE Menu > PROPERTY SHEET or click the PROPERTY Icon.

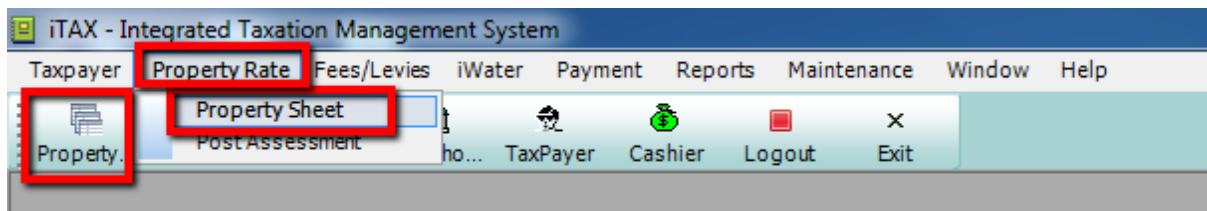


Figure 2 - Property Rate Module menus

The Property Datasheet window will display. Here you can key in all the data of the property.

The screenshot shows the 'Property Rate Entry' window with the following sections:

- Header:** \*PRN : 0905-022-221-324-0001, \*Doc Ref No : 2013-432-123, Year, Bundle No., Page No., Rateable:  Special Property:
- PROPERTY LOCATION:** \*District: Mtwaru Mikindani, \*Rate Block: 324, \*Ward: Chikongola, \*Object No.: 0001, \*Mtaa: Alarash, Plot No.: 567, \*Bldg No.: 1, \*Local TIN: 090-522-752257-7
- BUILDING CHARACTERISTICS:** \*Building Type: RESIDENTIAL, Sub Type: [dropdown], Total sqm.: 120.00, Construction Year: [dropdown], No. of floors: 1, \*Pic uploaded:  Pic no: images2.jpg, Issue New Bill:  Cam no: [dropdown]
- SIGNATURE:** Enumerator: Name: [dropdown], Date: 00/00/0000, Supervisor: Name: [dropdown], Date: 00/00/0000, Owner Date Signed: 00/00/0000, Quality Multiplier: 1.00, Tax Rate: [dropdown]
- Land Characteristics:** General perimeter fence condition (Excellent, Fair, Good, Poor), Water Supply (Borehole, Metered/Main, Other/None, Rain, River, Stand Tap), Road access (Earth road, Foot path, Murrum/gravel road, None, Other, Tarmac road)
- Sanitation:** None, Pit latrine, Septic tank, Sewer
- Perimeter fence type:** Brick wall, Iron mesh, Metal sheet, None, Other, Plant, Steel rod/bar, Timber
- Tenure:** Other, Leasehold, Untitled
- Buttons:** Search, New, Edit, View Picture, Delete, Save, Cancel, Upload Pic, Post Debit, Close

Figure 3 – Property Datasheet window

### 3.1.1 Entering a new Property

1. In the Property Datasheet window, click NEW button to create a fresh form for entering property data.
2. Fill in all property information; fields marked with asterisk are mandatory.
3. Click SAVE button to store the property information in the database.
4. If you wish to upload a property picture proceed to step 4 and 5 of section 3.1.2

### 3.1.2 Uploading a picture of the property

1. In the Property Datasheet window, click the SEARCH button to locate the property you wish to update. The Assessment Search window will display.
2. Retrieve the desired Property Data from the Assessment Search window by typing in the information that determines the property. You may be able to search for a property by using the Local TIN or Document Reference Number or Property Reference Number (PRN).
3. Select the Property you wish to update and then click the RETURN button.
4. In the Property Datasheet window, click the UPLOAD PIC button to load the picture into the database. A Picture Explorer window will display.
5. Select the picture you wish to upload and then click the OPEN button. The “Upload successful” confirmation window displays.

### 3.1.3 Searching and Editing Property Data

1. In the Property Datasheet window, click the SEARCH button to locate a certain Property Data. The Assessment Search window will display.
2. Retrieve the desired Property Data from the Assessment Search window by typing in the information that determines the property. You may be able to search for a property by using the Local TIN or Document Reference Number or Property Reference Number (PRN).
3. Select the Property you wish to view, click RETURN button.



Figure 4 – Assessment Search window

### 3.2 Post Assessment

To post property assessment go to the PROPERTY RATE Menu > POST ASSESSMENT.

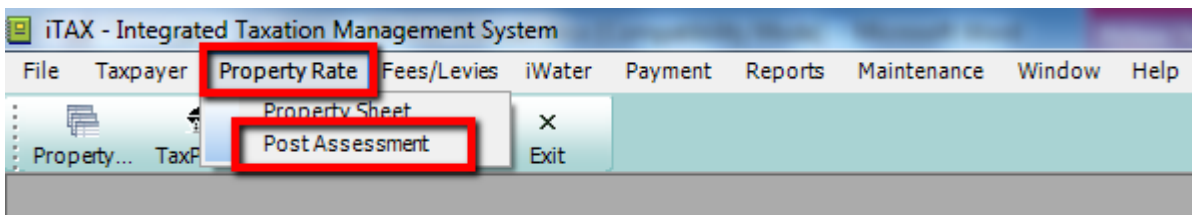


Figure 5 - Post Assessment menu item

The Bill Posting window will be displayed. Click the POST button to apply the picked scenario.



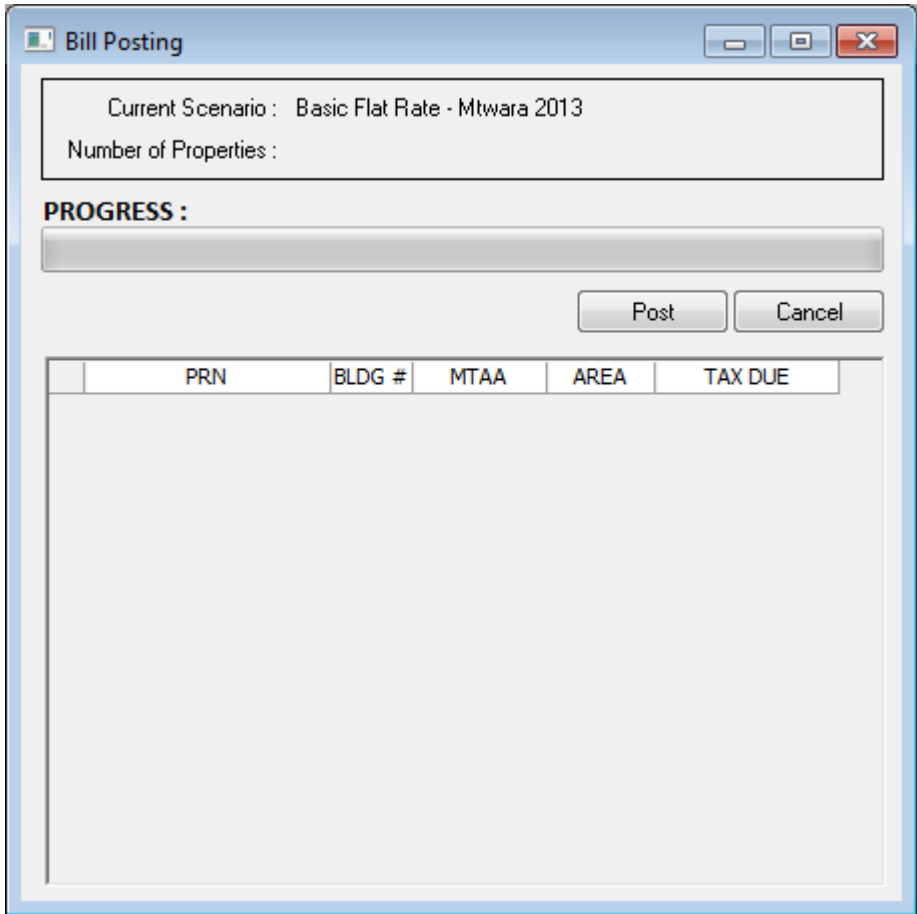


Figure 6 –Bill Posting window

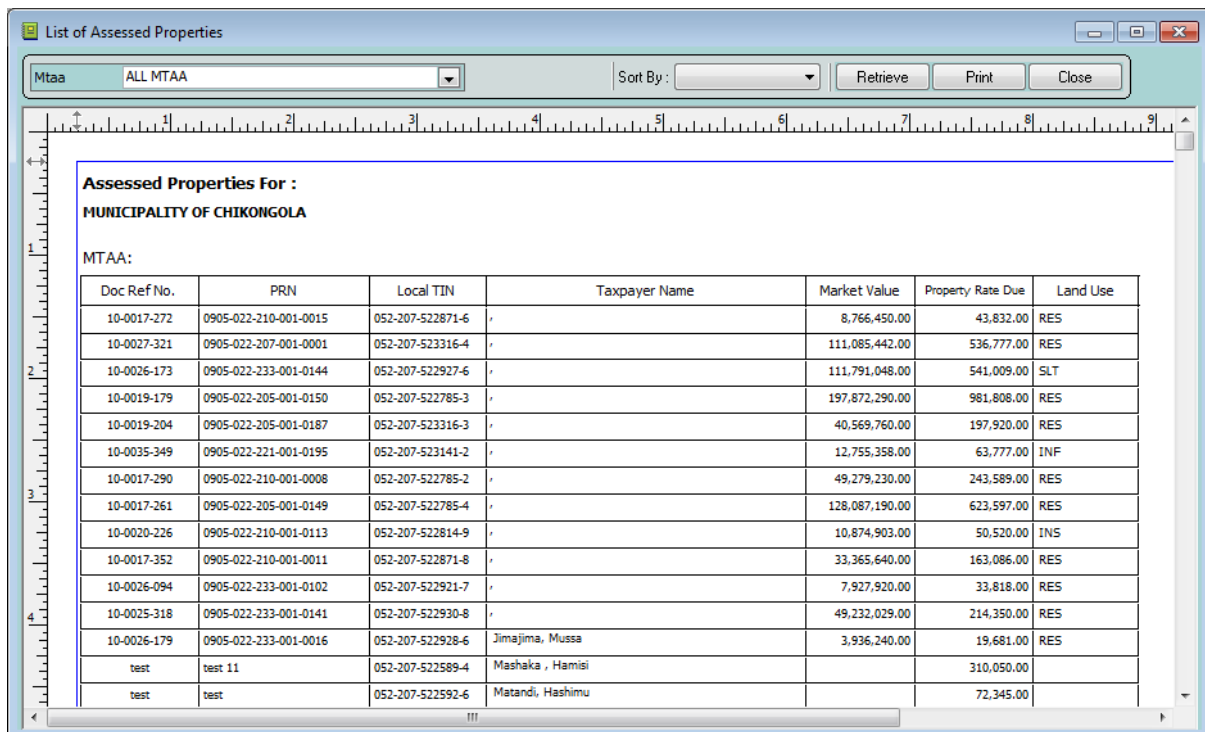
## 4 REPORTS MODULE

The Reports Module contains the List of Assessed Properties, Property Rate declaration, Property Rate due bill, General Abstract of collections and Collection Report.

The content of these reports are ready for printing. Click the PRINT button on the window of each report.

### 4.1 List of Assessed Properties

To access a List of Assessed Properties Report go to REPORTS Menu > PROPERTY RATE > LIST OF ASSESSED PROPERTIES. This window allows viewing of List of Assessed Properties by Mtaa.



Doc Ref No.	PRN	Local TIN	Taxpayer Name	Market Value	Property Rate Due	Land Use
10-0017-272	0905-022-210-001-0015	052-207-522871-6	,	8,766,450.00	43,832.00	RES
10-0027-321	0905-022-207-001-0001	052-207-523316-4	,	111,085,442.00	536,777.00	RES
10-0026-173	0905-022-233-001-0144	052-207-522927-6	,	111,791,048.00	541,009.00	SLT
10-0019-179	0905-022-205-001-0150	052-207-522785-3	,	197,872,290.00	981,808.00	RES
10-0019-204	0905-022-205-001-0187	052-207-523316-3	,	40,569,760.00	197,920.00	RES
10-0035-349	0905-022-221-001-0195	052-207-523141-2	,	12,755,358.00	63,777.00	INF
10-0017-290	0905-022-210-001-0008	052-207-522785-2	,	49,279,230.00	243,589.00	RES
10-0017-261	0905-022-205-001-0149	052-207-522785-4	,	128,087,190.00	623,597.00	RES
10-0020-226	0905-022-210-001-0113	052-207-522814-9	,	10,874,903.00	50,520.00	INS
10-0017-352	0905-022-210-001-0011	052-207-522871-8	,	33,365,640.00	163,086.00	RES
10-0026-094	0905-022-233-001-0102	052-207-522921-7	,	7,927,920.00	33,818.00	RES
10-0025-318	0905-022-233-001-0141	052-207-522930-8	,	49,232,029.00	214,350.00	RES
10-0026-179	0905-022-233-001-0016	052-207-522928-6	Jimajima, Mussa	3,936,240.00	19,681.00	RES
test	test 11	052-207-522589-4	Mashaka , Hamisi		310,050.00	
test	test	052-207-522592-6	Matandi, Hashimu		72,345.00	

Figure 7 - List of Assessed Properties window

1. Select the Mtaa, and then click the RETRIEVE button to display the list. You can sort the list by Doc Ref No, PIN, PRN or Taxpayer.
2. Click the CLOSE button to exit from the window.

### 4.2 Tax Declaration

To access the Tax Declaration report go to REPORTS Menu > PROPERTY RATE > PROPERTY RATE DECLARATION. This window allows you to preview the Tax Declaration before printing.

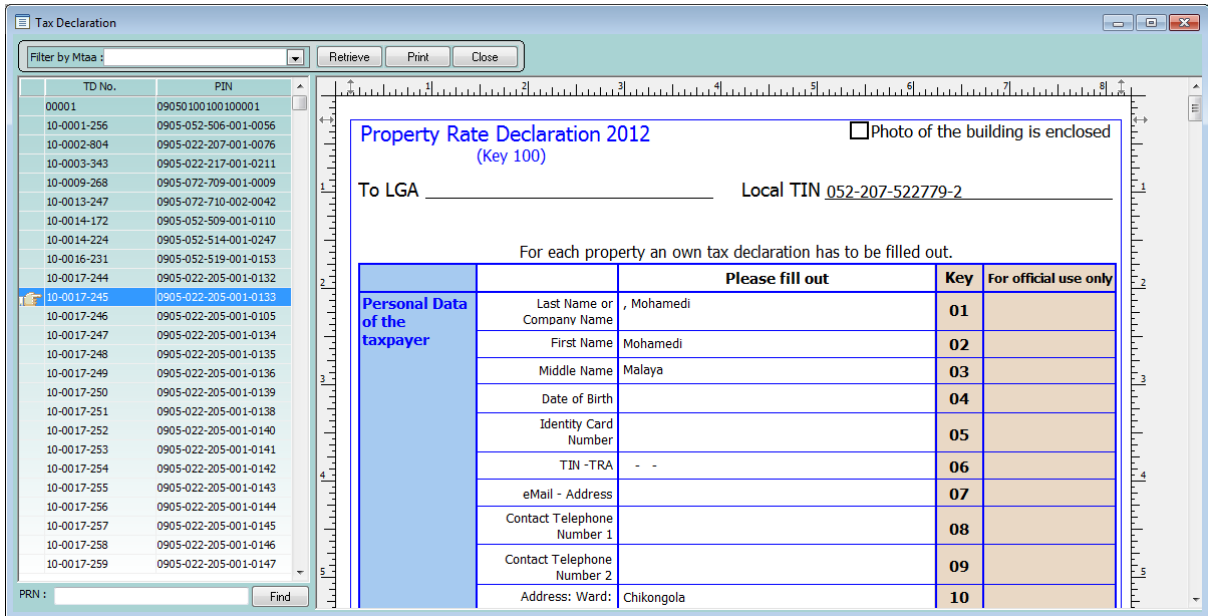


Figure 8 - Tax Declaration report

1. Select the Mtaa. The Document Reference Number and PRN will then be displayed on the left pane of the window.
2. Click the RETRIEVE to generate the report.
3. Make sure to set the appropriate print size and format before clicking the PRINT button.
4. To exit from the window, click the CLOSE button.

### 4.3 Property Rate Due Bill

To access the Property Rate Due Bill report go to REPORTS Menu > COLLECTION / PAYMENT > PROPERTY RATE DUE BILL.

Doc Ref No.	PRN	Land Use	Building Kind	Location	Tax Year	Area (sqm.)	Assessed Value	Property Tax	Disc
10-0001-256	0905-052-506-001-0056	Residential		Pentekoste, Saba saba	2012			5,467,000.00	
TOTALS :									

Figure 9 – Property Rate Due Bill report

1. Click the OWNER SEARCH button to open the Taxpayer Search window.
2. Enter the desired Taxpayer information and then click SEARCH button.
3. Double click the desired Taxpayer or Select the desired Taxpayer from the list and then click OPEN button.
4. Click the GENERATE button to display the Property Rate Due Bill.
5. Click the PRINT button to print the bill and close the window when you are through.

### 4.4 General Abstract of Collections

To access the General Abstract of Collections report go to REPORTS Menu > COLLECTION / PAYMENT > GENERAL ABSTRACT OF COLLECTIONS.

Integrated Taxation Management System (ITAX)

Select Report: Quarterly    1st Quarter    2013    Retrieve    Print    Close

Abstract of Collections for the 1st Quarter of 2013

Payment Date	Taxpayer Name	Receipt Nos	Cropus	sts	Croprn	Croprg	fac	Houser	Basikity	usrking	feards,	Property rates	Crop vice	Licens	rodu	Grand Total
20/03/2013	Mohamed, Yusuph	TEST											00.00			80,000.00
		TEST2											00.00			80,000.00
		TEST3											00.00			75,000.00
		TEST4											00.00			20,000.00
	Wogo, Ahmadi	1001									876.00					9,876.00
		1002									124.00					22,124.00
	DADI, JAMALI	W443	000.00					000.00	000.00							300,000.00
	JPP MEDIA LTD	34567									000.00					140,000.00
		54321									000.00					260,000.00
		65432									000.00					300,000.00
		9876543									000.00					640,000.00
		TEST									000.00					100,000.00
	JUMA, MAPOPA M.	234567									109.00					102,900,109.00
	TEST, TEST TEST	1004											01.00			79,801.00
21/03/2013	Njojoro, Athumani	123											00.00			80,000.00
	Mzee, Mohamedi	225-7878											00.00			80,000.00
		TEST											76.00			9,876.00
	BAKARI, MOHAMED	32234234	000.00													25,000.00
	DADI, JAMALI	23422131	000.00					000.00	000.00							174,000.00
	KIKO, JOHN C.	234567												00.00		8,000.00
	Kikomekala, Hassani	234567	876.00													9,876.00
25/03/2013	Mohamed, Yusuph	TEST	000.00													15,000.00
26/03/2013	adobe	102									000.00					172,368,000.00

Figure 10 – General Abstract of Collections window

1. Select the type of report you wish to have, Quarterly or Monthly.
2. Click the month or quarter you wish to view depending on the above selection.
3. Select the year and then click RETRIEVE button.
4. Make sure to set the Print size and format before clicking the PRINT button.
5. To exit from the window, click the CLOSE button.

## 4.5 Collection Report

To access the Collection Report go to REPORTS Menu > COLLECTION / PAYMENT > COLLECTION REPORT.



## 5 ACCRONYMS AND ABBREVIATIONS

GFA	GFA Consulting Group GmbH, Hamburg, Germany
GIZ/GTZ	German Development Cooperation, Eschborn, Germany
iTAX	Integrated Tax Management System
LGA	Local Government Authority
PRN	Property Rate Number
TIN	Taxpayer Identification Number